



The Voice of Insurance



**SERVING
OUR
CUSTOMER**
IN TOMORROW'S WORLD

25TH MAY 2016 - DUBLIN, IRELAND



8th Insurance Europe
International Conference



ABOUT THE CONFERENCE

Insurance Ireland exclusively hosts the 8th Insurance Europe International Conference in Dublin on Wednesday, 25th May 2016. Learn more about the extensive programme of events we have put together to mark this event and Insurance Ireland's 30th anniversary at www.ieconf2016.com

The theme of the conference is 'Serving our Customer in Tomorrow's World'. Over 600 delegates from 50 countries will join the debate on several serious issues facing both the insurance industry and wider society. 150+ of our delegates will be international/ domestic industry CEOs.

Those attending the conference will hear from a wide range of high-level speakers from both the insurance and regulatory world, debating important topics such as:

The global economic shift & growth markets

Technological advances

Our customer in tomorrow's world

Global & European stability

A SPECIAL YEAR:

2016 is a particularly significant year for Ireland, marking the centenary of the 1916 Easter Rising, the event that marked the country's first step towards independence. It is also a historic year for the industry, marking the 30th celebrations of the founding of Insurance Ireland, the Voice of the Industry. To celebrate our 30th anniversary we are holding a series of events around the 8th Insurance Europe International Conference:

Insurance Ireland's Annual **CEO Breakfast** has been scheduled to open the conference on Wednesday May 25th and is sponsored by KPMG.

Insurance Ireland's **30th Celebrations Cocktail Reception** will mark the closing of the conference on Wednesday May 25th and is sponsored by William Fry.

To mark our hosting of this International conference and our 30th Anniversary Insurance Ireland will replace the Annual Industry Lunch with a special **30th Celebrations Gala Dinner** on Wednesday May 25th which is sponsored by Deloitte.

Insurance Ireland will host of the **Global Federation of Insurance Association (GFIA) Gala Dinner** on Thursday May 26th and this invite only event is sponsored by Accenture.



WILLIAM FRY III

High performance. Delivered.

CONFERENCE PROGRAMME

8:00 Registration Opens

Conference Moderator: Karel Van Hulle

Professor, KU Leuven, Belgium and Goethe University Frankfurt, Germany

9:00 Welcome

Sergio Balbinot - President, Insurance Europe
Member of the Board of Management, Allianz SE, Germany

Opening address: Professor Philip Lane,
Governor – Central Bank of Ireland

9:30 Global industry panel: the regulatory impact on customers

Gabriel Bernardino

Chairman, European Insurance & Occupational Pensions Authority (EIOPA)

Rowan Douglas

CEO, Capital, Science & Policy Practice,
Willis Towers Watson, UK

Paul Mahon

President & CEO, Great – West Lifeco Inc

Mike McGavick

Chairman, Geneva Association
CEO, XL Group, Ireland

Thomas Sullivan

Associate Director, US Federal Reserve Board

10:45 Keynote speech

Burkhard Balz MEP

11:15 Morning refreshment break & networking

11:45 Parallel sessions:

Session A: Global economic shift and growth markets

Moderator: **Karel Van Hulle**

Andrea Keenan

Vice-Chair, Microinsurance Network
Senior Managing Director, Industry Relations,
A.M. Best, USA

David McMillan

Chairman, Global Health Insurance and CEO, Europe,
Aviva, UK

Craig Thorburn

Lead Insurance Specialist, World Bank

Session B: Technological advances: the distribution channels of tomorrow

Moderator: **Torbjörn Magnusson**

Vice-President, Insurance Europe
President & CEO, If P&C Insurance, Sweden

Valter Trevisani

Head of Insurance & Reinsurance, Generali Group,
Italy

Cécile Wendling

Head of Foresight, Axa Group, France

Session C: Our customer in tomorrow's world

Moderator: **Matt Cooper**

Broadcaster and author, Ireland

Brian Hayes MEP

Bernard Sheridan

Director, Consumer Protection, Central Bank of Ireland

Session D: Global and European stability: policy and regulatory implications

Moderator: **Dirk Kempthorne**

Chairman, Global Federation of Insurance
Associations (GFIA)

President & CEO, American Council of Life Insurers
(ACLI)

Nathalie Berger

Head, Insurance & Pensions Unit,
European Commission Directorate-General for
Financial Stability, Financial Services & Capital
Markets Union (DG FISMA)

Julie Mix McPeak

Vice-president, National Association of Insurance
Commissioners (NAIC), USA

Commissioner, Tennessee Department of Commerce
& Insurance, USA

12:45 Lunch & Networking

14:00 Keynote

Professor Peter Maas -

University of St Gallen, Switzerland

14:30 Parallel sessions review

Moderator: **Matt Cooper**

Key outcomes from the parallel sessions

15:15 Afternoon refreshment break & networking

15:45 Strategy panel: The customers of the future

Patrick Manley

CEO, General Insurance EMEA,
Zurich Insurance Group, Ireland

Julie Mix McPeak

Vice-president, National Association of Insurance
Commissioners (NAIC), USA

Commissioner, Tennessee Department of Commerce
& Insurance, USA

Victoria Saporta

Chair, Executive Committee, International Association
of Insurance Supervisors (IAIS)

Director of Financial Policy, Prudential Policy
Directorate, Bank of England

Mario Vela

Chairman, Association of Mexican Insurance
Companies (AMIS)

CEO, GNP Seguros, Mexico

Gordon Watson

Regional Chief Executive, AIA Group, Hong Kong

17:00 Closing address

Sergio Balbinot - President, Insurance Europe

Member of the Board of Management, Allianz SE,
Germany

ACKNOWLEDGEMENT OF CONFERENCE SPONSORS

Insurance Europe would like to gratefully acknowledge their conference sponsors for the 8th Insurance Europe International Conference.

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CAPITA



Conference Sponsors



CONTACT INFORMATION

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